

PDD Contracting – Information for Service Providers

PDD has changed its approach to contracting for services. The changes place more emphasis on the unique needs of individuals, ensure more accountability for services delivered and outcomes achieved, and provide a consistent approach to contracting for all PDD Regions in Alberta.

A huge thank you to the twelve service providers in the South who have successfully piloted and provided feedback on the new contract template. Utilizing the feedback provided by these piloting agencies, the template has been finalized and will be fully implemented by April 1, 2009.

WHAT'S HAPPENING NOW IN THE SOUTH?

- Individuals and their families are working with their Service Providers to review and update Individual Service Agreements to ensure that they accurately reflect the amount of service the individual requires from that service provider.
- Service providers and their Contract Coordinators are working on converting hourly and monthly costs into unit costs.
- The Individual Service Agreements are being rolled up and will create the total units being built into the contract.

Phase 1 is complete. PDD will work with ACDS, Service Providers, Families and other Stakeholders as the next phases unfold. Phase 2 is Pricing and Monitoring with work getting underway to determine how best to approach these topics.

Please Remember: For those agencies NOT already on the new template (not the pilot)



- Due to the internal work required to get a contract ready to be signed off, your Contract Coordinator must have all necessary documentation to them by **February 12, 2009** in order to have your new contract completed for April 1, 2009.
- PDD South is working toward having all service providers combined administration and service delivery costs at the 20% to 23% range.

Please call your Contract Coordinator for any support you may require with preparing your necessary documents for your new contract.



Happy Holidays All.....We all look forward to a joyful and productive 2009.

